

**KANEPACKAGE PHILIPPINE INC.**

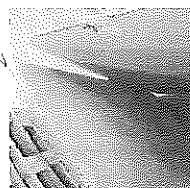
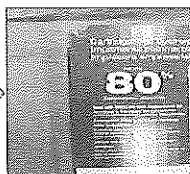
No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna
Telephone No. (049) 545-7166 to 69
Fax No. (049) 545-6302

INVESTIGATION REPORT FORM (IRF)☒ Inhouse Detection☐ Customer Claim

Control No.: IRF-04-0012

Date Issued: 13-Apr-22

Customer	EPSON IJP	Attention To	NOEMI CEPEDA
Item Code	516000200	Department	KPLIMA-PRODUCTION
Item Description	LIONEL PG FGL AMERICA	Date of Detection	12-Apr-22
Job Order Number	14918	Section Detected	INLINE QA

ILLUSTRATION OF THE PROBLEM

<input type="checkbox"/> Major	<input checked="" type="checkbox"/> Minor	
Lot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage
987	24	2.43%

Nature of Defect:

DAMAGED

Requirement:

ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF DAMAGED

Actual:

DAMAGED OCCURRED IN THE UPPER FLAP CLASS B


NO. OF OCCURRENCE	DISPOSITION	AREA OF OCCURRENCE / ORIGIN	CONTENT
<input checked="" type="checkbox"/> First <input type="checkbox"/> Recurrence No.: Date:	<input type="checkbox"/> Hold <input type="checkbox"/> Special Acceptance <input type="checkbox"/> For Rework <input type="checkbox"/> Reject / Disposal	<input type="checkbox"/> Slotter <input type="checkbox"/> EQOS <input type="checkbox"/> Diecut <input type="checkbox"/> Detaching <input checked="" type="checkbox"/> Gluing <input type="checkbox"/> Vertical <input type="checkbox"/> Others:	<input type="checkbox"/> Material <input type="checkbox"/> Dimension <input type="checkbox"/> Appearance <input checked="" type="checkbox"/> Process / Method
Issued by	Checked by	Approved by	Received by (Receiving Section)
 QA-IE Staff	 QA Supervisor	 QA Asst. Manager	 Head/Supervisor

I. INVESTIGATION / ANALYSIS

DIRECT CAUSE: (Analyze the reason of occurrence, why it happened?)

INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)

System / Training	Why 1: Why 2: Why 3: Why 4: Why 5:	Why 1: Why 2: Why 3: Why 4: Why 5:
Design / Toolings	Why 1: Why 2: Why 3: Why 4: Why 5:	Why 1: Why 2: Why 3: Why 4: Why 5:
Process / Material	Why 1: Why 2: Why 3: Why 4: Why 5:	Why 1: Why 2: Why 3: Why 4: Why 5:

 KANEPACKAGE PHILIPPINE INC. No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302					INVESTIGATION REPORT FORM (IRF)					
FINAL CONCLUSION										
OCCURRENCE ROOTCAUSE					OUTFLOW ROOTCAUSE					
IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)					CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)					
A. Sorting Result					Actions to be done to eliminate recurrence				Who / When	
	Location	Total Stock	NG	Total Good	System					
RM										
WIP										
FG										
B. Orientation					Design / Tools					
Date		Time								
Title										
Attendees										
C. Reworking					Process					
Rework Quantity										
Total Good										
Rework Percentage (Good)										
II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)					Date Conducted: _____ PIC: _____					
Identified Rootcause					Recommendation					
III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)										
	Checked by	Date	Implemented?		Remarks					
1st Verification of Action			[] Yes [] No							
2nd Verification of Action			[] Yes [] No							
3rd Verification of Action			[] Yes [] No							
Effectiveness of Action			[] Yes [] No							
<i>Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.</i>										
IV. CLOSURE										
Status:	Remarks:		Approved by:			Process Owner Acknowledgment: (Receiving Section)				
<input type="checkbox"/> Closed			QA Supervisor Date: _____		QA Asst. Manager Date: _____		Line Leader Date: _____		Department Head Date: _____	
<input type="checkbox"/> Still Open										
<input type="checkbox"/> Re-Issue IRF										